

ROEHAMPTON GARDEN SOCIETY

BEHAVIOUR POLICY

to be read in conjunction with "RGS Complaints Procedure"

Antisocial behaviour towards other Tenants, members of the Roehampton Garden Society Committee and/or occupants of any premises adjoining the sites, and/or their property is not tolerated. Examples of such behaviour include (but are not limited to): verbal and physical abuse, noise nuisance, assault, theft, physical or verbal threats, actual damage to property and/or Plots, dangerous and/or violent behaviour, sexual harassment and/or indecent exposure, drunkenness, acts of discrimination and harassment towards race, gender, sexual orientation, colour, creed, age or disability.

An incident of antisocial behaviour may be reported to the Police and may result in the termination of the Tenancy or the non-renewal of the Tenancy of the perpetrator.

WHERE PERSONAL SAFETY IS AT RISK THE TENANT MUST CONTACT THE POLICE IN THE FIRST INSTANCE.

THEFTS AND / OR DAMAGE TO PROPERTY MUST ALSO BE REPORTED TO THE POLICE IF AN INSURANCE CLAIM IS TO BE MADE.

1. Process

In most cases an aggrieved tenant should explain to the alleged perpetrator why their behaviour is unacceptable and must stop.

If speaking to the alleged perpetrator is not an option or has been tried without success then the RGS Complaints Procedure must be followed.

The Process is described in "RGS COMPLAINTS PROCEDURE"

2. Resolution/decision

RGS will seek to settle a case to best satisfaction all round. Where this is not achievable, the outcome may result in the termination of one or more of the tenancies. (see RGS Complaints Procedure)

If police involvement results in a civil or criminal charge, this is likely to result in termination of the perpetrator's tenancy.

3. APPEALS PROCEDURE:

If the RGS committee decides against the Appeal then the tenant may appeal to the Head of Parks of Enable Leisure and Culture. This must be done in writing, again with full details, within three weeks of the RGS Committee's decision. Decisions made by the Head of Parks are binding.